

Strategic Plan 2023-2026

Empowering the people we support

Developing new ways to offer services and build skills in people we support and empower them to have a full life of choice and inclusion.

Excelling in Complex Support

Evolving our training, housing, and operations to continue providing the best services and supports for people with complex needs, building on our reputation and the changing needs of the people we care for.

Preparing for Sector Reform

Ensuring the preparedness of our team, the people we support, and the people who care for them for Journey to Belonging, everything we do will be considered and executed through the lens of customer choice and community inclusion.

Developing Creative Housing Solutions

Working with experts in our sector and communities in finding innovative and affordable housing solutions.

Empowering our team

Recruiting, onboarding, communicating with, listening to, engaging, developing, and supporting our team members in creating a great place to work.

Building a Technology Foundation

Designing and implementing modern, consistent, accessible, user-friendly systems and align them with efficient and effective processes across all organizations.

